



Blue Hill Community Internet Survey



Axiom and Eastern Maine Development Corporation is working with the Town of Blue Hill to understand, plan and implement solutions for better internet connectivity. This survey will help the town understand what the community challenges and opportunities are for better internet connections. Thank you for taking a few minutes to help the town make smart broadband decisions.

1. Do you currently have Internet at your home or place of business?

- Yes
- No

2. Is this location your home, business, or both?

- Business
- Home
- Both

3. What is the cost of your current Internet service?

- \$9.99- \$19.99
- \$19.99- \$29.99
- \$29.99- \$39.99
- \$39.99- \$49.99
- \$49.99- \$59.99
- More than \$59.99

4. Which of the following Internet Service Providers do you use in your home? If you have more than one Internet Service Provider or more than one home, please select your primary provider at your primary residence.

- FairPoint Communications
- Charter (Time Warner Cable)
- GWI
- Premium Choice Broadband
- HughesNet Satellite
- Other (please specify)

5. Are you happy with your current Internet service?

- Yes
- No

6. Can you please tell us why you are satisfied or why you are not satisfied with your Internet service?

7. Would you be interested in paying more for one of the following:

- Faster Speeds
- Better Reliability
- A Different Internet Service Provider
- Not interested in paying more

8. Would you be interested in any of the following add-on services from your Internet Service Provider? (Check all that apply)

- Television
- Voice
- Home Security
- Home Automation
- Other (please specify)

9. Do you or anyone in your household work from home?

- Yes
- No
- Other (please specify) Both?

10. If Applicable, is the person(s) that works from home frustrated with their Internet connection?

- No, they are pleased with there internet connection
- Yes (Please Specify)

11. Do you telecommute? (People who work from home for an employer)

- Yes
- No

12. Do you have children or adults in your household who use Internet for homework or education?

- Yes
- No

13. If yes, school-age child or an adult?

- School-Age Child
- Adult
- Other (please specify)

14. Would you be interested in training on how to use the Internet? Choose the class(es) you would be interested in taking.

- How to connect to family and friends (Skype, FaceTime)
- How to use the Internet to promote my business (Website creation, FaceBook, etc.)
- How to properly use Social Media (FaceBook, Twitter, LinkedIn, etc.)
- How to use tools to make me more productive in my home or business (Excel, PowerPoint, QuickBooks)
- Other (please specify)

15. How much do you rely on Internet in your business?

- Really important
- Kind of important
- Not really important
- Not important
- I don't own a business

16. Do you think more people would live in Blue Hill if there was better Internet available to them?

- Yes
- No
- Not sure

17. Do you think visitors would stay longer if good Internet connections were available where they were staying?

- Yes
- No
- Maybe

18. Do you think a business center in Blue Hill that allows people to work through a dedicated location with high speed Internet and other help for business makes sense?

- Yes
- No

Not sure, but interested in learning more

19. If you have any comments about Internet resources in your town, please feel free to tell us!

20. On a scale of 1 to 10 do you support the town's efforts to assist with Internet improvements?

0

10

21. Please leave us your contact information (OPTIONAL):

Name	<input type="text"/>
Address	<input type="text"/>
City/Town	<input type="text"/>
State/Province	<input type="text"/>
ZIP/Postal Code	<input type="text"/>
Email Address	<input type="text"/>
Phone Number	<input type="text"/>

Thank you!

